
Shipping Policy

How we ship your order

- Online orders will be shipped via one of the following couriers:
 - Royal Mail
 - DPD
- Shipping rates:
 - 24hr - £5.95
 - 48hr - £4.95
- Free Shipping is available on all orders over a value of £50.00
- Orders are usually dispatched within 24hrs.
- We reserve the right to use the most economical courier.
- We reserve the right to use another courier to the ones listed above if we are unable to ship via one of our preferred couriers.
- A tracked delivery service will be utilised when possible.
- A Notification will be sent to your provided email address once your order has been shipped and any tracking information will be provided.
- We aim to ship your order by the end of the next working day.
- If you require shipping outside of the UK please contact us and we will provide assistance where possible.

Signed on behalf of Kensington Medical Supplies Ltd:

Signature: *Arron Minhas*

Name: Arron Minhas

Title: Director

Date: 07/07/26